HEALESVILLE





Living and Learning Centre

R.T.O. No. 3851 A.B.N. 78 831 662 475

Incorporation No. A2731

1.28 Customer Complaints Policy

The Healesville Living and Learning Centre will endeavour to deliver the highest quality service to it's participants at all times.

In recognition that there will be times when participants may be unhappy with our service and to ensure that the Centre has a quality improvement system in place, we undertake to deal with complains in a timely, friendly and confidential manner.